

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Eric Berg; Krishna Kilambi  
Assignee: Siebel Systems, Inc.  
Title: Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model  
Application No.: 10/602,260 Filing Date: June 23, 2003  
Examiner: William V. Saindon Group Art Unit: 3623  
Docket No.: OIC0050US Confirmation No. 1943

---

Austin, Texas  
May 14, 2008

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated February 13, 2008, having a shortened statutory period expiring on May 13, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 10 of this paper.